[redacted]

Outlook

Sound effects from the fansite kit [Incident: 050608-000279]

From The Matrix Online Support Team [redacted]
Date Thu 6/9/2005 9:26 AM
To [redacted]

Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response.

We will assume your issue has been resolved if we do not hear from you within 120 hours.
Thank you for allowing us to be of service to you.

To update your petition please DO NOT RESPOND via email. Instead update your question from our support site. Click the following link or paste it into your web browser.

To update your question from our support site, click the following link or paste it into your web browser.
[redacted]

Subject

Sound effects from the fansite kit

Discussion Thread

Response (Rich) - 06/09/2005 10:23 AM
Yes, they are free. The kits were produced so that people could use actual sounds from the game in movies and web sites.

Auto-Response - 06/08/2005 06:49 PM

Title: Matrix Online Audio Troubleshooter
Link: http://support.warnerbros.com/cgi-bin/support.cfg/php/enduser/popup_adp.php?p_faqid=742&p_created=1105141535

[redacted]

Title: Black Textures
Link: http://support.warnerbros.com/cgi-bin/support.cfg/php/enduser/popup_adp.php?p_faqid=611&p_created=1097962903

Title: No sound heard while playing the game
Link: http://support.warnerbros.com/cgi-bin/support.cfg/php/enduser/popup_adp.php?p_faqid=690&p_created=1099960890

Title: Gun - How To
Link: http://support.warnerbros.com/cgi-bin/support.cfg/php/enduser/popup_adp.php?p_faqid=447&p_created=1090355194

Title: Hotbar - Combat Preferences
Link: http://support.warnerbros.com/cgi-bin/support.cfg/php/enduser/popup_adp.php?p_faqid=746&p_created=1105245158

Customer (Fernando Huerto) - 06/08/2005 06:49 PM
Are the sound effects (ie. Punchs, blocks, guns) absolutly royalty free?

I am a filmmaker and I would like to use these sounds for my movies. And I just wanted to know if I'd get in trouble from you guys or the developers for using these sounds.

Thanks in advance,

Fernando Huerto
[redacted]

Question Reference #050608-000279

Product: The Matrix Online
Category: Technical Support
Sub-Category: Other
Date Created: 06/08/2005 06:49 PM
Last Updated: 06/09/2005 10:23 AM
Status: Awaiting Response
Character Name:
Server Name: Method
Potential Bug?: No

Thank you for contacting Technical Support for The Matrix Online. If there is anything else we can assist you with, please let us know.

[redacted]

Sincerely,

Technical Support for The Matrix Online.
https://support.warnerbros.com